

The First English Exam

Grade : 4MS
Time : 1h30

Said Bousbaa Middle School
School Year : 2014/2015

Mr. Paul Reynold
12 Lilas Street
Worth Town, Colorado
10/10/2014

Mr, Manager, Kevin Bruce
The Four seasons Restaurant
The Marina Sight, Worth Town, Colorado

Dear Sir,

I am writing to draw your attention to the awful situation of your restaurant. It's worsening ; the prices are expensive, food and dishes are common and the waiters are rude and inappropriate.

My wife and I have been to your restaurant last week, to celebrate our wedding anniversary. It was a big mess. The waiters were rude ; we waited for more than half an hour to get our orders. The soup was cold and salty. They used frozen meat and canned vegetables. We couldn't eat it. It was horrible ! I checked the menu once again to change, but nothing interesting. The menu was very poor and limited. So, we ordered some french fries, salad and some grillades ; just to save our dinner. I tried to manage but unfortunately, we were very embarrassed and dissatisfied.

Later on, the waiter brought us the bill which was really shocking. It was very exaggerated. The prices were more expensive than usual and unjustified. Why paying so much for a poor menu, a horrible food and a very bad service !? It was a disastrous dinner. I would like you to improve your service and try to review your prices. Ask the waiter to be more appropriate and tolerant with the customers ; they should change their attitude. Also, the chef must check and review the menu and recipes ; he must use fresh vegetables and meat. Sir, I am a regular customer and I hope your restaurant will get its fame and allure soon again.

Respectfully

Mr. Paul Reynold

Part One.

A/ Reading comprehension :

a/ : Read the letter and fill the chart : 3pts

Receiver	Problem	Requests / expectations	Sender

b/ : Read and answer correctly :

1. what occasion did Mr Paul celebrate with his wife ?
2. what did they eat for dinner ?

c/ find in the letter : very bad = ameliorate =
 impolite # cheap #

Activity One : Can / will be able / couldn't / was able to 2pts

When I was 10, I was very weak. I run, or do the sport activities. I started trainings and I followed a special diet. Now, I am able to do all the activities and I run for miles. Last month I to win the first prize in the school competition. Soon Ito take part in the National championship.

Activity Two : Match in pairs : 2pts

- | | |
|---------------------------------------|-----------------------|
| • May I leave ? | polite request |
| • Can you help me, please ? | asking for permission |
| • You can't run. | Prohibition |
| • I musn't use my phone in the class. | Disability |

Activity Three : agree with the given statements : (so / neither) 3pts

- | | |
|------------------------------------|---------|
| 1. She likes eating vegetables. | I |
| 2. I will not go to the market. | |
| 3. I have to work hard to succeed. | |

Part Two 6pts

Written Expression : use the given chart to write a letter of complaint.

Sender	You - your adress /
Receiver	Mr. The Headmaster
Problem	Lack of media tools and library closed
Requests	Provide the necessary tools Provide books and dictionaries Open the library